

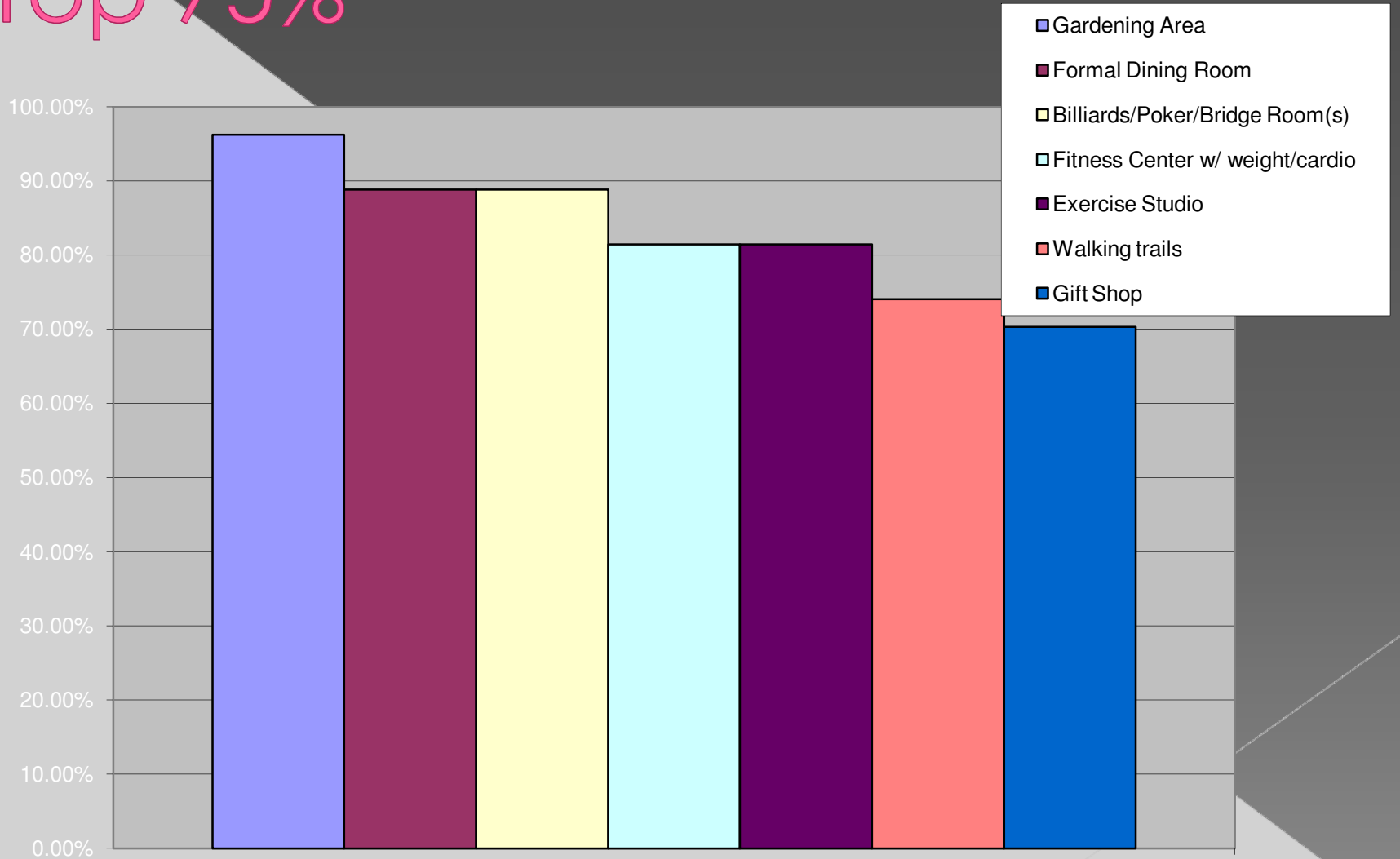
VANHA: Survive and Thrive

Is Your Community All That it Can Be?

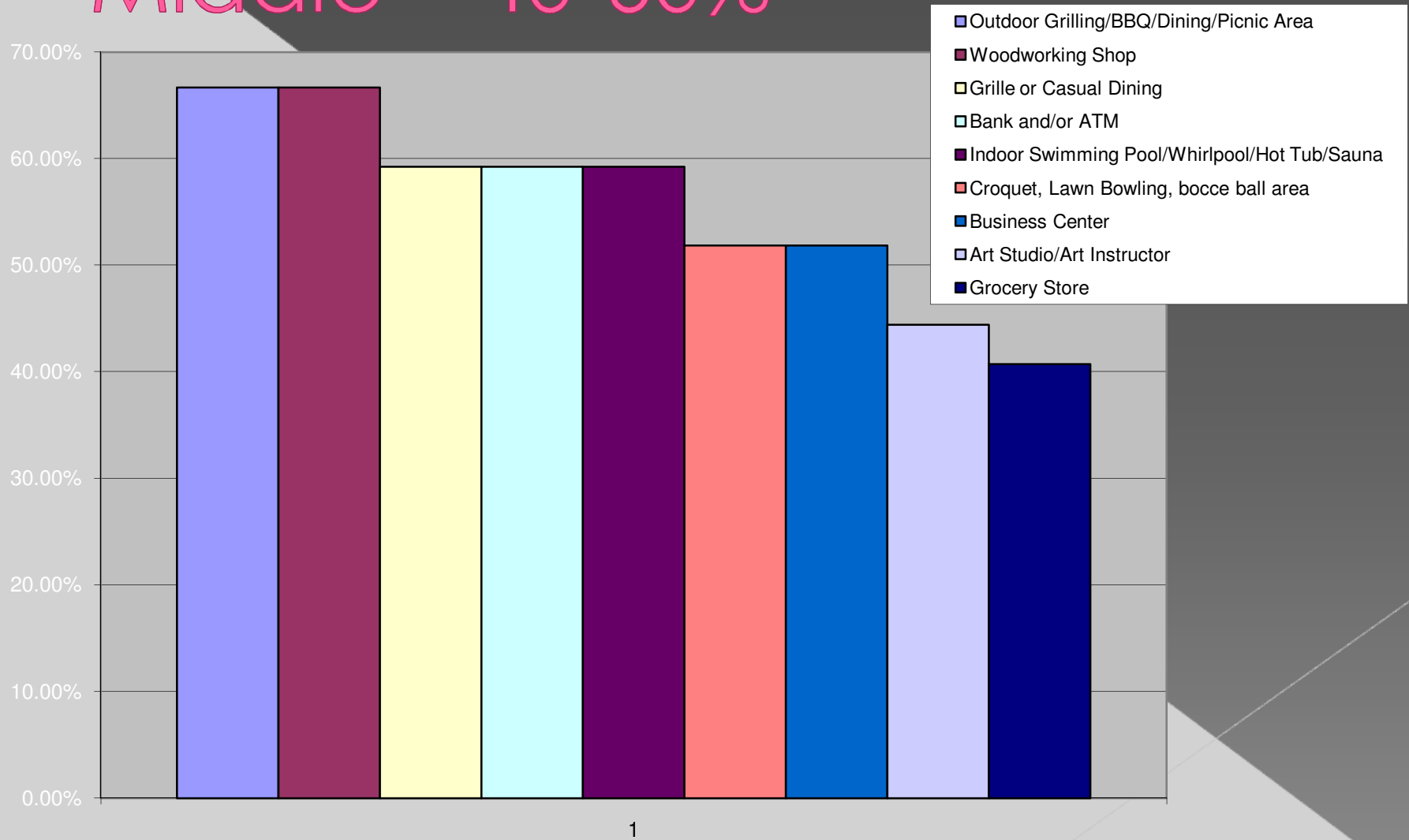
A Summary of Community
Amenities, Programs and Services

Are You Meeting Resident Expectations?

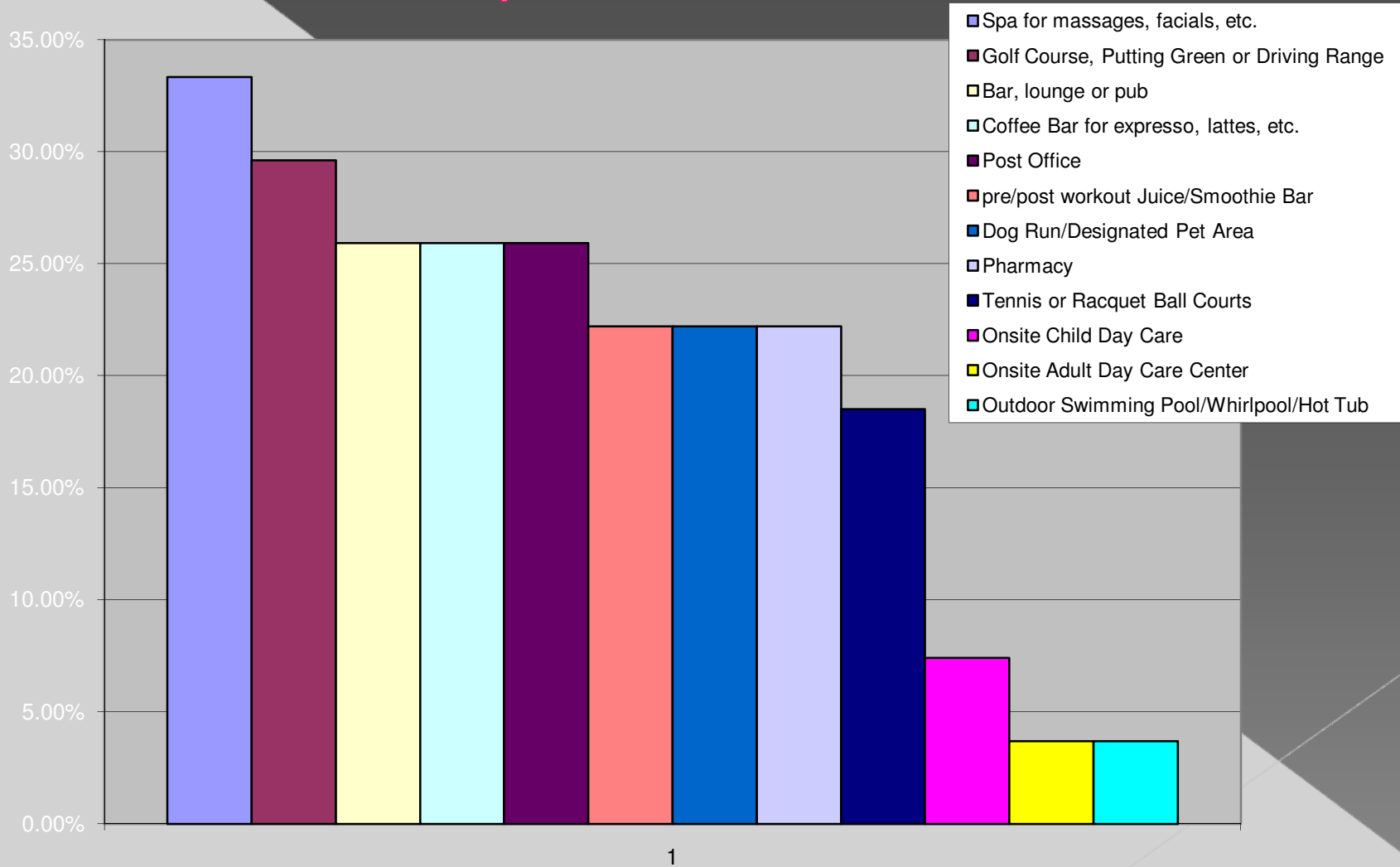
Community Amenities Top 75%



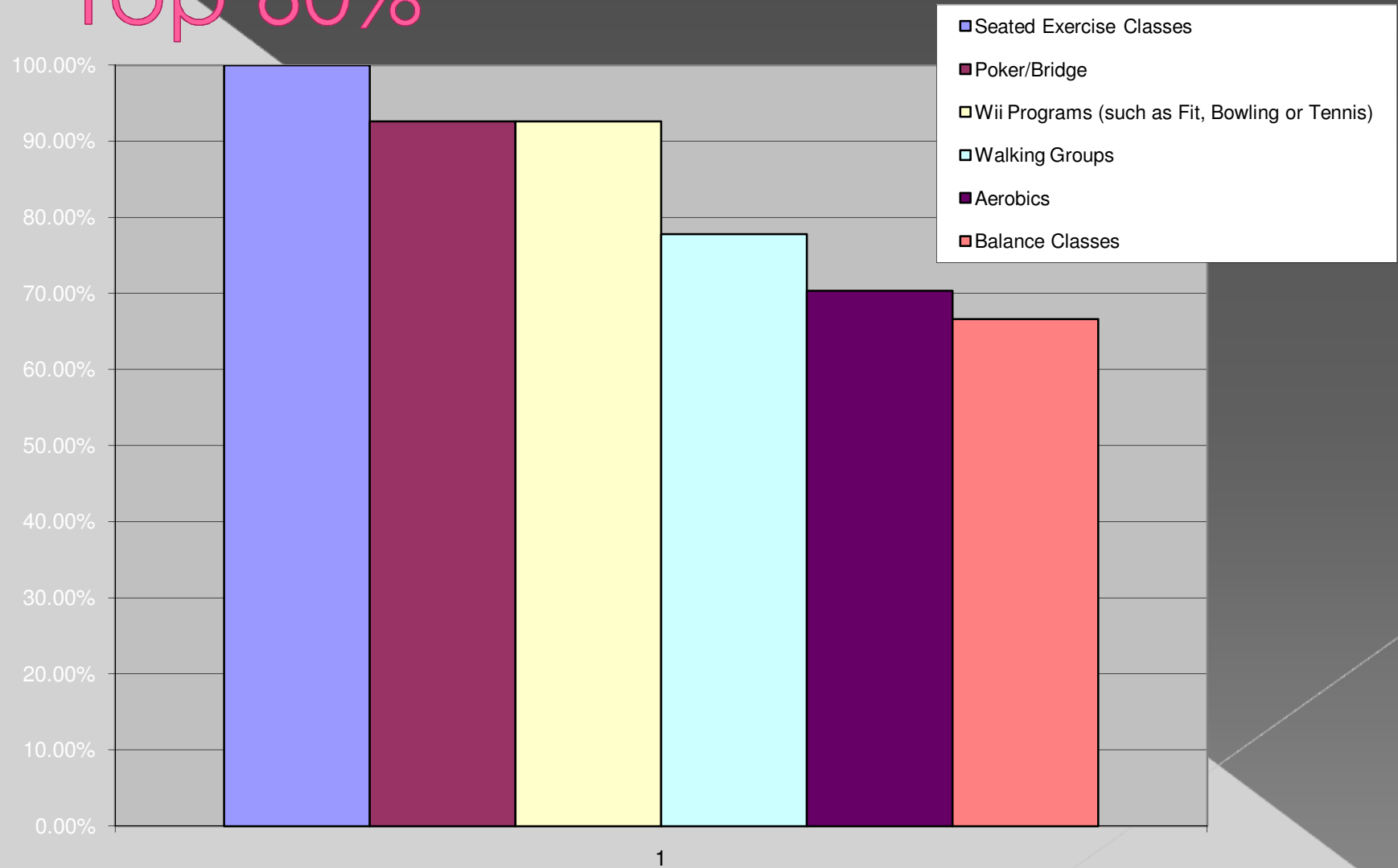
Community Amenities: Middle – 40-60%



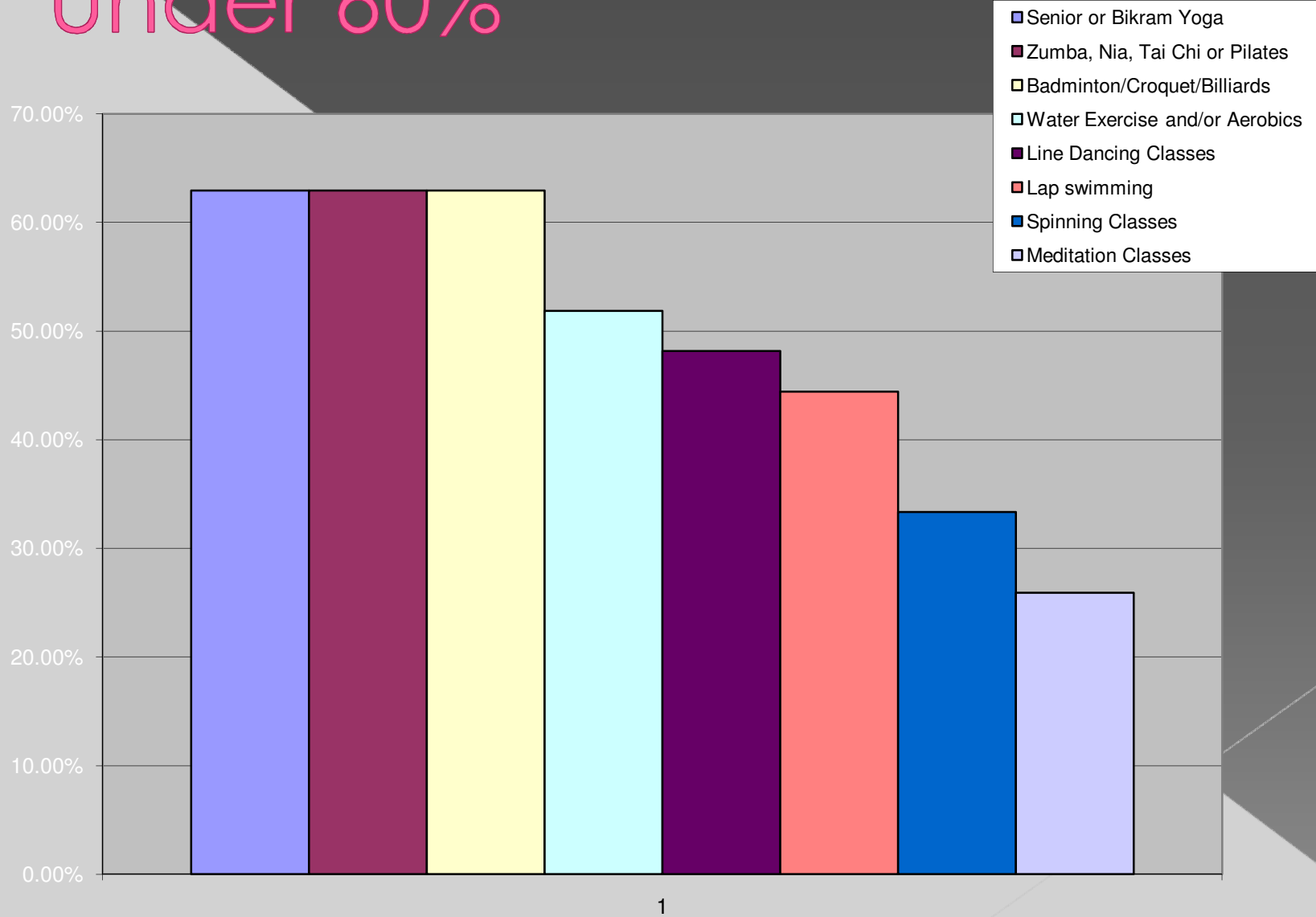
Community Amenities: Under 40%



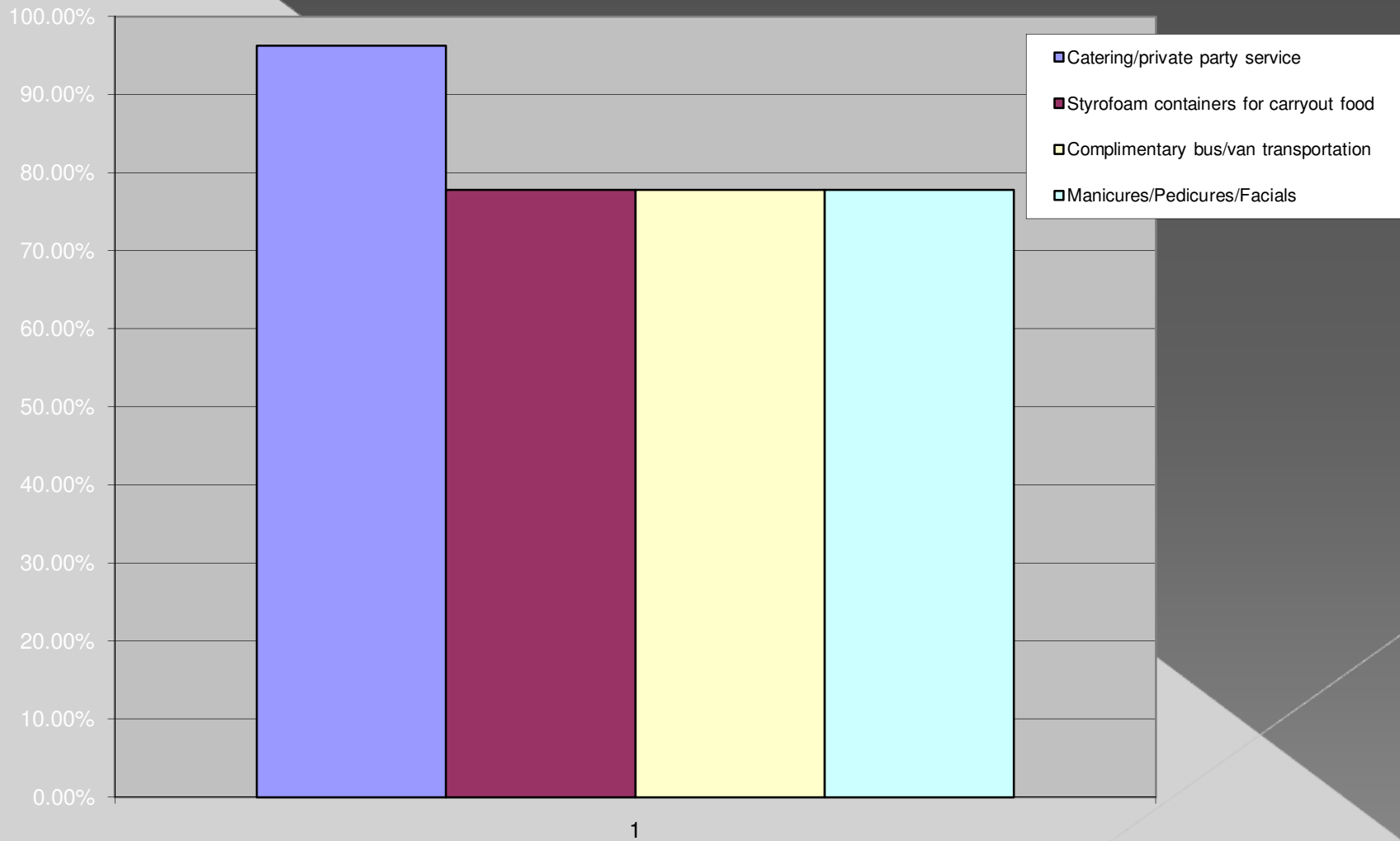
Community Programs: Top 60%



Community Programs Under 60%

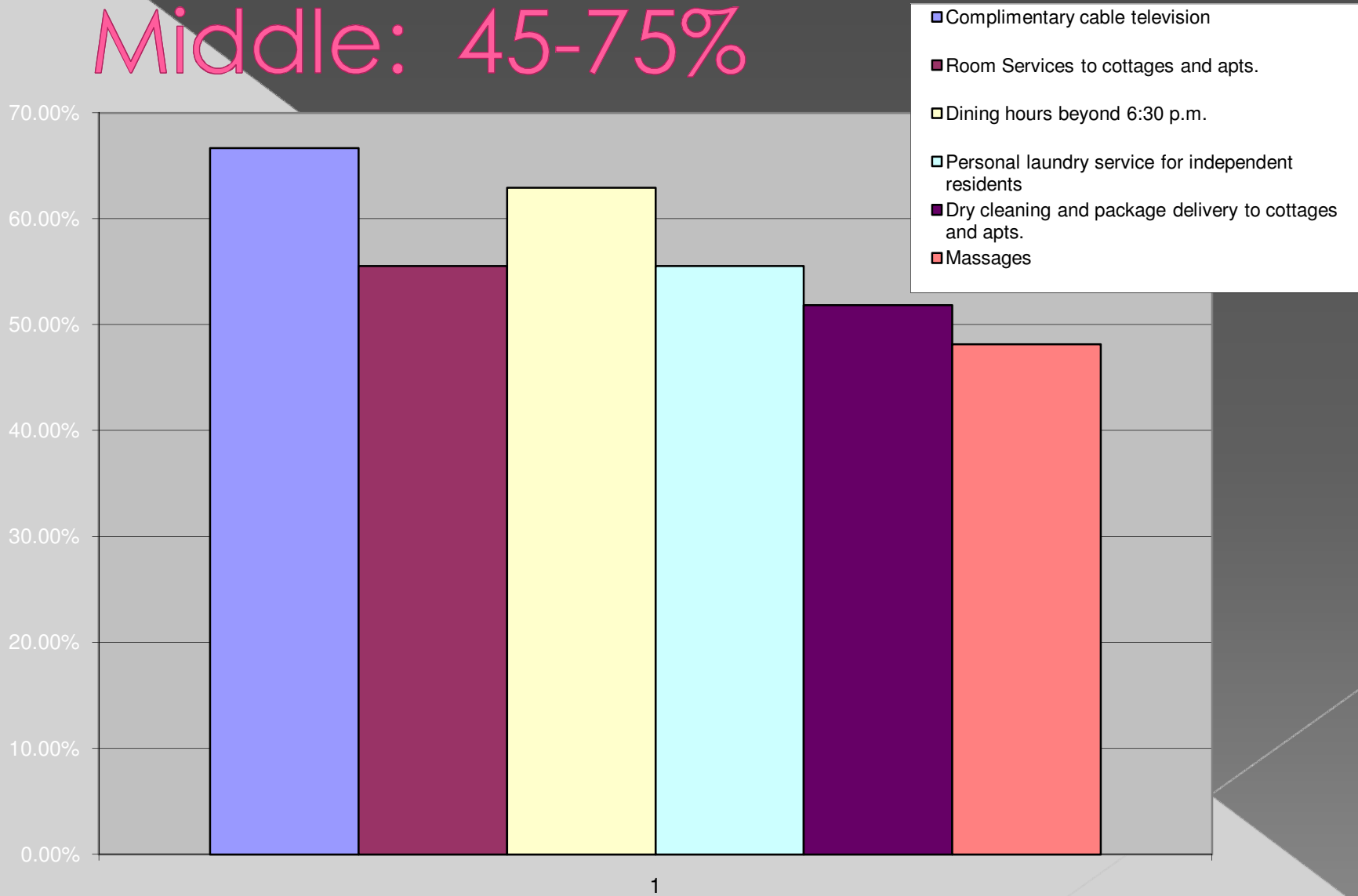


Community Services Top 75%



Community Services

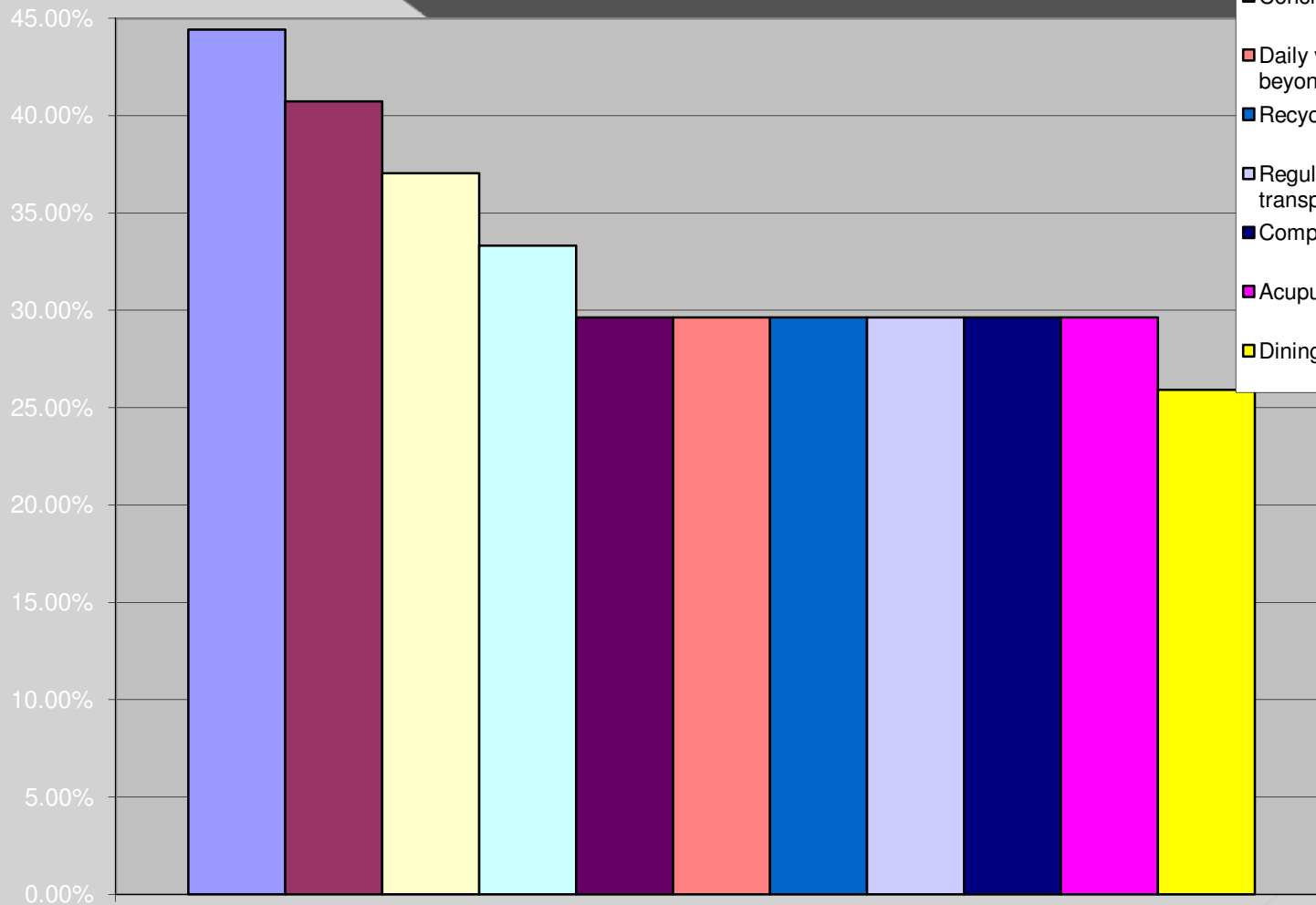
Middle: 45-75%



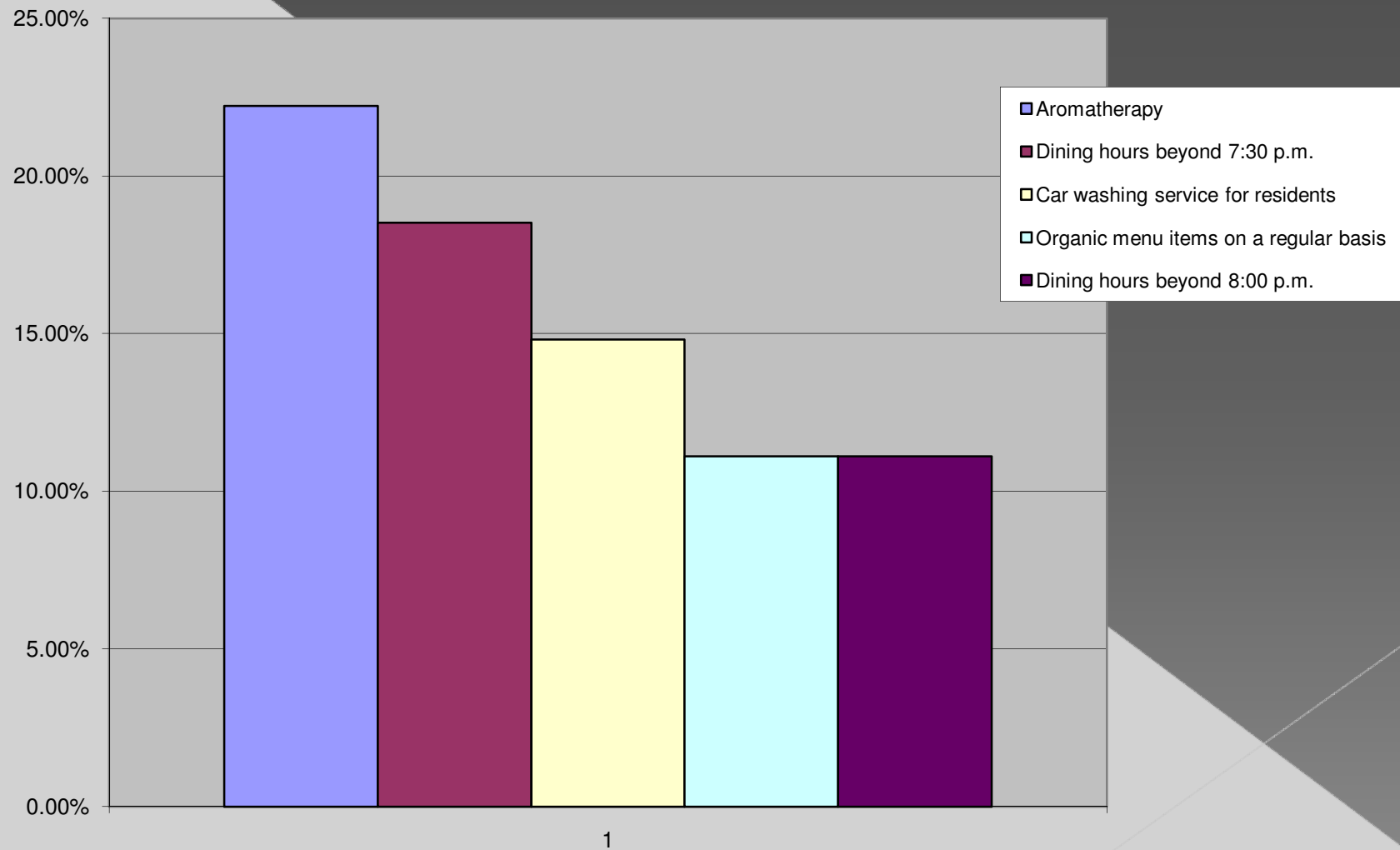
Community Services

Low 25-45%

- Gluten free menu items
- Regular evening hours for bus/van transportation
- Fresh linen service each week to cottages/apts
- Complimentary Car Services
- Concierge Services
- Daily vegetarian and/or Vegan menu items beyond salads/steamed veggies
- Recyclable brown containers for carryout
- Regular weekend hours for bus/van transportation
- Complimentary WiFi throughout community
- Acupuncture
- Dining hours beyond 7:00 p.m.



Community Services Very Low: Under 25%



Observations:

- 100% of communities responding have a seated exercise class. No other amenity, program or service had 100% participation.
- More than 90% of communities responding have:
 - > Gardening areas for residents
 - > Catering and Private Party Services
 - > Wii Programs

Observations

- ◉ Less than 25% of communities responding have:
 - > Dining Hours Beyond 7:00, 7:30 or 8:00 p.m.
 - > Organic Menu Items
 - > Tennis or Racquet Ball Courts
 - > Onsite Child Day Care or Adult Day Care (<10%)
 - > Pharmacy or Post Office
 - > Bar, Lounge or Pub
 - > Outdoor swimming pools or hot tubs (<5%)
 - > Designated Pet Area

Observations

- Popular amenities, programs & services include (>65% communities responding):
 - > Exercise & Fitness Studios
 - > Aerobics, Yoga & Balance Classes
 - > Walking Trails & Walking Groups
 - > Outdoor Grilling/Picnic Areas
 - > Billiards, Poker & Bridge Rooms/Groups
 - > Woodworking Shop
 - > Gift Shop
 - > Complimentary Bus/Van Transportation
 - > Complimentary Cable TV
 - > Manicures, Pedicures & Facials